

# *Chesterfield County, Va.*



## Guide to Services 2003-2005

Providing a  
FIRST CHOICE  
community through  
excellence in  
public service



# *Chesterfield County*

Chesterfield County has been ranked among the top counties in the nation and it's easy to see why.

U.S. Senate Productivity and Quality Award Winner

Award for Continuing Excellence (ACE) Recipient

"AAA" bond rating — Moody's, Standard and Poors, and Fitch

"One of America's 20 hottest white-collar addresses" — The Wall Street Journal

"One of the leanest local governments in Virginia" — Richmond Times-Dispatch

## *Government*

Chesterfield is governed by a five-member board of supervisors elected by districts. The board appoints a county administrator, who directs the county's day-to-day operations. Constituents may contact supervisors by letter, telephone, e-mail or in person. Some supervisors hold regular constituent meetings. To be added to your supervisor's mailing list for notifications of such meetings, call 748-1211. The supervisors also distribute a newsletter, *Community Connections*, three times per year, as an insert in *The Community Weekly*.

## *Taxes*

Chesterfield County has continued to deliver top-notch service to its 278,000 residents while decreasing its property tax rate twice in the past two years. Chesterfield's tax rates are very competitive both locally and nationally:

County taxes: real estate, \$1.07 per \$100 of assessed value; machinery and tools, \$1 per \$100, (machinery and tools are assessed at 25 percent or lower of original cost); and personal property, \$3.60 per \$100.

State taxes: corporate income, 6 percent; individual income, minimum 2 percent, maximum 5.75 percent of adjusted net income; and retail sales, 4.5 percent.

## *Public Libraries*

Approximately 1.6 million people visit Chesterfield County public libraries yearly. The 10 libraries provide a wealth of books and resource materials. The Library Information Network of Chesterfield (LINC) enables citizens to determine holdings or reserve and renew items from their homes or offices.

## *Public Safety*

Chesterfield County has one of the lowest crime rates in the state. The county has more than 400 officers in the Police Department, 170 uniformed officers with the Sheriff's Office, 365 professional firefighters and 240 volunteer firefighters. The county's Emergency Communications Center receives at least one phone call every minute and dispatches an average 18 calls for service every hour.

### ***Human Resource Management***

Applications for county employment are accepted online at [www.chesterfield.gov/jobs](http://www.chesterfield.gov/jobs) and at the Chesterfield County Administration Building, 9901 Lori Road, Chesterfield, Va. 23832. Applications also are available at county libraries. For 24-hour automated service, call Job Line at (804) 768-7777. A touch-tone phone is required.

### ***Parks and Recreation***

There are more than 30 public parks in Chesterfield County featuring nearly 3,000 acres of green space, an abundance of historical landmarks and several sports complexes that include playing fields.

### ***Dutch Gap Conservation Area***

Whether you love wildlife or the great outdoors, the Dutch Gap Conservation Area in southeastern Chesterfield County has something to make your imagination run wild and your spirits soar. Through a public-private partnership with local industry and state and federal grants, Chesterfield has become the only county in the state, and possibly the nation, to manage an 800-plus-acre nature conservancy, which is home to blue herons, bald eagles and songbirds such as the yellow-throated warbler.

### ***1611 Citie of Henricus***

If history is more your style, you may visit the second successful English settlement in the New World, the 1611 Citie of Henricus, where Pocahontas lived, was taught Christianity and was baptized with the name Rebecca. Historic interpreters, wearing clothing like that from four centuries ago, illustrate early gardening, building construction, textile production and defensive tactics.

### ***Public Schools***

Approximately 54,000 students, or one-fourth of the county's population, attend its 59 public schools. Chesterfield is among the 100 largest school districts in the nation, offering a full range of services to meet the needs of all students. More than 75 percent of the school system's graduates continue their education beyond high school. An agreement with John Tyler Community College enables students to get both high-school and college credit for certain courses while still in high school. Virginia State University, also located in Chesterfield County, offers a four-year program.

# A

Abuse — Child	Child Protective Services <b>748-1100</b> 24-hour hot line <b>1 (800) 552-7096</b> Virginia Family Violence Hot Line <b>1 (800) 838-8238</b>	
Abuse — Domestic Rape or family violence	Police Emergency <b>911</b> Police Department Domestic Violence Coordinator <b>751-4113</b> Police 24-hour non-emergency <b>748-1251</b> Domestic Violence Resource Center <b>768-4783</b> Victim Services <b>706-6600</b> Virginia Family Violence and Sexual Assault Hot line <b>1 (800) 838-8238</b> YWCA 24-hour hot line <b>796-3066</b> — Chesterfield <b>643-0888</b> — Richmond	<p>The center coordinates the county’s response to domestic and sexual violence and provides training and technical assistance to individuals and agencies about issues related to family violence and sexual assault.</p> <p>A county victim advocate is available to assist victims in obtaining civil protective orders, and provides individual and group counseling, as well as referrals to other county and community services.</p>
Abuse — Seniors	(See Adult Protective Services)	
Administrator	(See County Administrator)	
Adoption Services	Social Services <b>748-1100</b> Circuit Court Clerk’s Office, Civil Division <b>748-1241</b>	Provides adoption information or assistance in searching for natural parents or adults who were adopted as children.

<b>Adult Education</b>	(See Vocational Education)	
<b>Adult Protective Services</b>	Social Services <b>748-1100</b> 24-hour statewide hot line <b>1-888-832-3858</b>	Serves to prevent or alleviate abuse, neglect or exploitation of adults, including senior adults 60 years old or older, or disabled persons over 18 years old.
<b>Adult Services</b>	Social Services <b>748-1100</b>	To promote self-reliance and independence through protection and coordination of supportive community resources and community-based services. Services: maximizing self-sufficiency, preventing inappropriate institutionalization of impaired adults, assisting with appropriate placement, and developing resources for elderly, disabled or incapacitated adults to reside within their homes for as long as possible.
<b>Aging Services</b>	(See Senior Adult Services)	
<b>AIDS Awareness</b>	(Also see HIV/AIDS) Health Department <b>748-1975</b>	The Preventive and Occupational Health Team provides education, medical services, referral, a support group, and utility, rental and mortgage assistance.
<b>Airport and Industrial Park</b>	Department of Aviation Services <b>743-0771</b> Dominion Aviation service provider- <b>271-7793</b>	Chesterfield County Airport is owned by the county and serves as a reliever airport for Richmond International Airport. Private vendors provide aviation services to corporate, business and recreational pilots.
<b>Alarm System Ordinance</b>	Police Administration <b>717-6486</b>	Billing for false alarms and appeals process.
<b>Alcohol Abuse</b>	Mental Health/Mental Retardation/Substance Abuse <b>768-7202</b> Youth Services <b>751-4960</b>	SAFE — Substance Abuse Free Environment.
<b>Animal Bites</b>	Animal Control <b>748-1683</b>	All animal bites to human beings should be reported within 24 hours. All wildlife bites or attacks to pets or wildlife acting abnormally should be reported.
<b>Animal Conservation/ Wildlife/Pet Care</b>	Extension Service <b>751-4401</b> Rockwood Nature Center <b>674-1629</b>	Injured or orphaned wildlife.

<b>Animal Control</b>	<b>748-1683</b>	To report animal cruelty, stray pets, wildlife bites or attacks; for animal clinic listing; or to inquire about impounded pets.
<b>Animals — Dead on Public Road</b>	Virginia Department of Transportation <b>674-2800</b>	
<b>Animal Shelter</b>	<b>748-1683</b>	Shelter responds to calls for stray dogs and investigates reports of possible rabid animals and animal-bite cases. The shelter works diligently to find homes for animals.
<b>Answer-Line</b>	<b>751-INFO(4636)</b>	A 24-hour automated information line for touch-tone telephones that provides answers to questions most often asked of Chesterfield County. See pages 46-47.
<b>Auction of Surplus County-Owned Property</b>	Purchasing <b>748-1617</b>	Disposal of surplus county vehicles and equipment, not including lost and found or confiscated property.

## B

<b>Baseball Leagues</b>	<b>271-0160</b> <b>790-1719,</b> <b>www.chcbase.com</b> <b>254-2374</b> <b>323-6357</b>	Central Chesterfield Little League: ages 6-18 Chesterfield Baseball Clubs Inc.: ages 5-18  Chesterfield Little League: ages 6-8 Huguenot Little League
<b>Basketball Leagues</b>	<b>748-1623</b> <b>748-1623</b> <b>798-1701</b> <b>751-0706</b> <b>743-9397</b> <b>526-3935</b> <b>796-1853, www.cgbl.net</b> <b>748-1122</b> <b>751-4135</b> <b>743-1591</b> <b>530-7791</b>	Adult Leagues Adult Open Gym: 18+ pick-up games Bon Air Southampton Basketball: ages 9-16 Chester Presbyterian Basketball League Chesterfield Basketball League: ages 9-17 Ettrick-Matoaca Youth Basketball League Girl's Basketball Instructional ages 8-17 Men's Basketball League Senior Men's Basketball Program Southside Church Recreation League Wheelchair Basketball Program

<b>Beaver Dams - Flooding Caused By</b>	Environmental Engineering <b>748-1035</b>	
<b>Bensley Community Building</b>	<b>275-5321</b>	Open to participants of all ages, for recreational programs Monday-Friday. The building is available for rent.
<b>Bidders List</b>	Purchasing <b>748-1617 or 751-INFO(4636), ext. 120</b>	For information regarding placement on bidders list.
<b>Bingo Financial Reports, Permits</b>	State Charitable Gaming Commission <b>786-0238</b>	
<b>Birth Certificates</b>	State Department of Health <b>662-6200</b> <b>www.vdh.state.va.us</b>	For applications and copies of existing records: State Department of Health 1601 Willow Lawn Drive Suite 275 Richmond, Va. 23220
<b>Birth-Control Services</b>	Health <b>751-4350</b>	Services are offered with payment determined according to eligibility and income.
<b>Blight</b>	Building Inspections <b>748-1611</b>	To report abandoned structures.
<b>Blood Pressure Screening</b>	Health Department <b>748-1975</b>	Call for information.
<b>Board of Supervisors</b>	Clerk to the Board <b>748-1200</b>  <b>768-7398</b> <b>768-7396</b> <b>768-7528</b> <b>768-7400</b> <b>768-7397</b>	The five-member Board of Supervisors is elected by magisterial district for four-year terms. For information about board meetings or to contact a supervisor: Bermuda District — Supervisor Clover Hill District — Supervisor Dale District — Supervisor Matoaca District — Supervisor Midlothian District — Supervisor
<b>Boater Safety Classes</b>	U.S. Coast Guard Flotilla 65 <b>1-757-244-8337</b>	
<b>Budget</b>	<b>748-1548</b>	Preparation of financial and management information and guidance. Development, execution and analysis of the biennial budget and multi-year Capital Improvement Program, and administration of the county's cash-proffer program.

<b>Building Inspection</b>	<b>748-1057</b>	All structures and buildings are required to be maintained in compliance with minimum standards to ensure public health, safety and welfare.
<b>Building Permit</b>	Building Inspection <b>748-1057</b>	Whenever constructing, altering, repairing or converting the use of a building, structure or associated equipment, a permit is required.
<b>Bulky Waste</b>	(See Waste Disposal)	
<b>Burning Regulations and Permits</b>	Fire and Life Safety Division <b>748-1426</b>	
<b>Business Assistance</b>	Economic Development <b>748-3963</b>	Assists qualified existing businesses and recruits new businesses to the county. Services: provides real estate and building information, facilitates development of sites and buildings for new and expanding businesses, disseminates information to the county's corporate citizens, and offers some small businesses assistance.
<b>Business Liaison</b>	(See Small Business Liaison)	
<b>Business-Licensing Services</b>	Business Licensing <b>748-1754 or 796-7118</b> Commissioner of the Revenue <b>748-1282</b> License Inspector <b>748-1229 or 748-1453</b> Planning <b>748-1050</b>	The Commissioner of the Revenue assists businesses and individuals in obtaining proper business licenses.  The License Inspector receives complaints on firms not properly licensed.  To ensure proper zoning.
<b>Business and Neighborhood Watches</b>	<b>748-1265</b>	The Police Department Support Services unit conducts free home and business security surveys upon request and assists with business and neighborhood watches.
<b>C</b>		
<b>Camps</b>	<b>706-1340</b> <b>745-7020</b> Parks and Recreation <b>748-1623</b>	1611 Citie of Henricus Nature Information about other camps



<b>Cancer Awareness (Breast or Cervical)</b>	Health Department <b>751-4350</b>	
<b>Capital Area Agency on Aging</b>	(See Senior Adult Services)	
<b>Chester House</b>	<b>748-6787</b>	Day and vocational services for adults with mental illness.
<b>Child Safety Program</b>	Police Department <b>796-7051</b>	Police Department voice-mail event line. Please leave name, phone number, organization, date and time of event.
<b>Child Safety Seat Programs</b>	Fire and Life Safety Division <b>748-1426</b> Health Department <b>717-6142</b>	Provides infant safety-seat checks.
<b>Child Video Identification</b>	Sheriff's Office <b>717-6266</b>	"Play It Safe" Program — parent must provide tape.
<b>Child Protective Services</b>	<b>748-1100</b> VA 24-hour Hot Line <b>1 (800) 552-7096</b>	Social Services program to promote the well-being of children younger than 18 years old, and to strengthen families. Services: investigates allegation of child abuse and neglect, provides or arranges for appropriate services for children and families when abuse or neglect has occurred. Provides information and referral, and ongoing counseling.
<b>Code Compliance</b>	Planning Department <b>748-1500</b>	Code violations are conditions, activities or properties that are not permitted by county code.
<b>Color Guard</b>	Sheriff's Office <b>748-1476</b>	For parades, fairs and special events.
<b>Commercial-Real- Estate Searches</b>	<b>748-3963</b>	Economic Development, working with real estate agents and landowners, maintains a database that contains information about nearly 300 specific industrial or commercial locations available for sale or lease. The department coordinates visits by qualified prospects and real-estate representatives, landowners, and state and local officials as deemed appropriate.

<b>Committee on the Future</b>	<b>796-7079</b>	Forecasts comprehensive and long-range conditions facing the county in the 21st century, then develops and submits recommendations to the Board of Supervisors. Composed of 10 county residents, two from each of the county's five magisterial districts.
<b>Communicable Diseases</b>	Health Department <b>748-1975 or 751-4354</b>	Provides surveillance, investigation and education of all reportable communicable diseases.
<b>Community Corrections Services</b>	<b>717-2250</b>	Provides numerous community-based sentencing alternatives to the local court system. Pretrial and post-trial services; conducts investigations for the court to assist judges in making decisions about pre-trial release; provides supervision for select adult offenders prior to trial and supervision following trial.
	Day Reporting Center <b>796-3856</b>	Provides supervision to offenders in need of intensive supervision and treatment services. These services include intensive on-site substance-abuse-intervention groups, cognitive-change-therapy groups, drug and alcohol testing, employment assistance, community service and case management.
<b>Concealed Weapons Permits</b>	Circuit Court Clerk <b>748-1241</b>	
<b>Consumer Education</b>	Extension Service <b>751-4401</b>	
<b>Counseling Programs</b>	Community Services Board <b>768-7202</b>	Clinical Services provides outpatient, individual, group, family and marital counseling, community programs for chronically mentally ill adults, and community programs for seriously emotionally disturbed children.
	<b>768-7204</b>	Prevention and residential services; provides parenting classes, programs for families dealing with divorce, child-behavior-management consults for parents, Welcome Baby Project for teen parents, coping with attention deficit hyperactivity disorder, stress and anxiety management, substance-abuse prevention in middle schools, community development in low-income neighborhoods, disability-awareness counseling, parenting child with disabilities and support for siblings of persons with disabilities.



<b>Court Tours</b>	Sheriff's Office <b>748-1979 or 751-4184</b>	
<b>CPR Training</b>	Bensley/Bermuda Rescue Squad <b>748-6122</b>	Offered monthly. Call after 6 p.m.
<b>Crime — Prevention</b>	Police Support Services <b>674-7006 x111</b> <b>x113</b> <b>x105 or 106</b> <b>x107</b> <b>x108</b> <b>x106</b> <b>x106</b> <b>x105 or 106</b> <b>x112</b>	Crime Prevention Through Environmental Design, CPTED Neighborhood Watch STEPP — safety, responsibility and drug awareness School resource officers assigned to all county middle- and high-schools Crime-prevention classes Latchkey safety Prevention of child abuse McGruff, Scruff, Safety Pup, and Vince and Larry TRIAD/Senior Citizen's Programs/Business Watch
<b>Crime Solvers</b>	Police Department <b>748-0660</b>	To report information regarding a crime. Individuals are not required to give their names and will not be asked to testify in court. Rewards are offered for tips leading to arrests. Crime Stoppers also is offered for high-school students.
<b>Criminal History Checks</b>	<b>748-1260</b> For information regarding traffic statistics only — <b>796-7042</b>	The Police Records Room maintains copies of acci- dent reports and information from incident reports available to victims, insurance agents and other authorized individuals.
<b>Criminal Investigations</b>	<b>748-1268 or 748-1277</b> after 5 p.m. and weekends — <b>748-1251</b>	<b>Criminal Investigations Division units:</b> Crimes against persons unit—homicides, robberies, rapes, assaults, etc. <b>Crimes Against Property unit:</b> Burglaries, larcenies, auto theft, vandalism, etc <b>Juvenile unit:</b> Handles juvenile-victim cases. <b>Forensic unit:</b> Specialized unit that processes crime scenes, gathers evidence and takes photographs of the scene.
<b>Crop Production</b>	Extension Service <b>751-4401</b>	

# D

<b>DARE Program</b>	(See STEPP program listing)	
<b>Day Care Violations/ Investigations</b>	State of Virginia Division of Licensing <b>662-9743</b>	To report problems, such as too many children being cared for in the home, or to determine if any complaints have been filed on a facility.
<b>Death Certificates</b>	Health Department <b>748-1691</b>	Certified copies of death certificates for persons whose deaths occurred in Chesterfield County. Fee is \$10 per copy.
<b>Decals - Auto</b>	(See Vehicle Licensing)	
<b>Deeds, Deeds of Trust</b>	Circuit Court Clerk's Office <b>748-1241</b>	
<b>Delinquency Prevention</b>	Youth Services <b>796-7100</b>	Information about services and programs that reduce the risk of delinquency and encourage positive youth development.
<b>Demographics</b>	Planning Department <b>748-1075</b>	Population and growth estimates, projections and characteristics.
<b>Dental Health</b>	Health Department Dental Clinic <b>748-1752</b>	Services available to children 4-18 years old who live in the county. Payments are determined according to eligibility and income. Hours by appointment. Medicaid, HMOs and Family Access to Medical Insurance Security Program accepted.
<b>Disabled Citizens Services</b>	(Also see Special Needs Services) Social Services <b>748-1100</b>	<b>Adult protective services:</b> To prevent or alleviate abuse, neglect or exploitation of adults, including senior adults 60 years old or older, or disabled persons over 18 years old. <b>Adult services:</b> To promote self-reliance, personal responsibility and independence through protection and coordination of supportive community resources and community-based services.

<b>Disabled Citizens Services</b> (continued)	Community Services Board <b>768-7204</b>	Mental retardation service coordination: staff assists individuals with mental retardation in learning about and accessing resources, support and services within their communities.
	Parent Teacher Resource Center Chesterfield County Schools <b>743-3703 — Voice and TDD</b>	Helps parents of children with special needs participate more fully and effectively in their children's educational development. Services: family support, advocacy, community support, educational resources, toy collection and parent and teacher workshops.
	Commissioner of the Revenue <b>748-1281</b> <b>560-2732</b>	Real estate tax relief for elderly and disabled.
	Parks and Recreation <b>748-1623</b>	Special education. Therapeutic recreation: A variety of Parks and Recreation activities for individuals with physical, emotional or mental disabilities.
<b>Divorce</b>	Circuit Court Clerk's Office, Civil Division <b>748-1241</b>	
<b>Dog License</b>	Treasurer's Office <b>748-1201</b> Planning <b>748-1050</b>	A current rabies certificate is required. Licenses may be purchased at various sites throughout the county. Residents who own more than two dogs are required to have a special exception to residential zoning.
<b>Domestic Violence</b>	(See Abuse)	
<b>Drainage Problems</b>	VDOT <b>674-2800</b> Environmental Engineering <b>751-4913</b>	To report drainage problems in paralleling streets, crossover pipes and driveway pipes. A voice-mail line to report all other drainage problems in man-made facilities.
<b>Drug Abuse Services</b>	(Also see Alcohol and Substance Abuse Services) MH/MR/SA <b>768-7202</b> Youth Services <b>796-7100</b>	Mental Health/Mental Retardation/Substance Abuse Treatment Programs. SAFE — Substance Abuse Free Environment. To participate in a community coalition to promote healthy lifestyles and to discourage and resist substance abuse.

<b>Dutch Gap Conservation Area</b>	Parks and Recreation <b>706-9690</b>	Provides more than 800 acres of park, including woods, wetlands and wildlife. The area is bordered by the James River on the north and encircled by an old oxbow channel. Citizens may enjoy the blue heron rookery, freshwater tidal lagoon and pond, and hiking opportunities. Chesterfield has become the only county in the state, and possibly the nation, to manage its own nature conservancy. Open 8 a.m.-8 p.m. daily April through October, and 8 a.m.-5 p.m. daily November through March.
<b>E</b>		
<b>Easement Maintenance</b>	Utilities <b>748-1310</b> (Also see Drainage Problems)	For information or to report sewer or water easement problems.
<b>Easement/ Right-of-Way</b>	Right-of-Way Section, Utilities <b>748-1361</b>	
<b>Economic Development</b>	<b>748-3963</b> (Also see Small Business Liaison)	Economic Development assists qualified existing businesses and recruits new businesses to the county.
<b>Educational Services</b>	(Also see Vocational Education)  Police <b>748-1265</b> <b>717-6269</b>	Crime prevention and education for youths.  Law Enforcement Explorer Post 609: introduces youths to law-enforcement opportunities. Services: career exploration opportunities, service projects, social functions and outdoor experiences. For 15-21 years old.
<b>Elderly Citizens</b>	(See Senior Adults Services)	
<b>Elections</b>	Office of the General Registrar <b>748-1471</b>	County elections are held each November on the first Tuesday following the first Monday. Polls are open from 6 a.m. until 7 p.m. Primaries and special elections are scheduled as needed.
<b>Electoral Board</b>	Office of the General Registrar <b>748-1471</b>	

<b>Emergency Communications</b>	<b>911</b> — Emergencies <b>748-1556</b> — Administration	
<b>Emergency — Medical Services</b>	<b>911</b> — Emergencies <b>768-7520</b> — EMS Passport Program and patient records	
<b>Emergency — Needs Services</b>	Social Services <b>748-1100</b>	Social Services program to assist individuals and families in dealing with crisis situations, including loss of employment, severe health problems that impact ability to work, extensive medical bills, or other changes in life situations that negatively impact financial status and are created by factors beyond control of the customer. Services: assist individuals and families by referral to appropriate community resources, assist with funding for partial rent or partial utilities payments, assistance with the purchase of medicines, referral to community resources to assist with the purchase of eyeglasses, or the provision of food and clothing.
<b>Emotionally Disturbed Citizens Programs</b>	<p>(Also see Special Needs Services, MH/MR/SA — Clinical Services)</p> <p>Chesterfield Intensive Day Program <b>674-1386</b> — Middle-school <b>739-6279</b> — High-school</p> <p>CAST Community Services Board <b>768-7203</b> — for information <b>768-7202</b> — to request services</p> <p>Comprehensive Services Act Human Services <b>751-4797</b></p> <p>Crisis Intervention Community Services Board <b>748-6356</b> — 24-hour emergency services</p>	<p>Assists students to reach appropriate academic, social and emotional behaviors that will enable them to return to school programs. Services: drop-out prevention programs and programs for seriously emotionally disturbed children.</p> <p>Child and Adolescent Services Team serves county youths until age 17 with serious, long-term emotional or behavioral problems. Services: individual and family therapy, case management, specialized outpatient interventions and supports, intensive home-based services.</p> <p>Provides community planning and services for young people with severe emotional and behavioral problems.</p> <p>A program that provides a wide range of services to residents, including information and referral to agency and community resources. Services: assessments, telephone and face-to-face counseling, interventions and 24-hour mental-health assistance.</p>



<b>Employment</b>	Senior Connections/Capital Area Agency on Aging Services <b>343-3000</b>	Employment programs, including Title V seniors in community services; employment placement of people 55 years old and older in subsidized part-time jobs; on-the-job training with not-for-profit government agencies; referral to employment opportunities for persons 60 years old and older seeking full- or part-time employment; and Job Training Partnership Act/Older Workers Program that provides training and opportunities with private-sector businesses for employment opportunities for persons 55 years old and older meeting federal low-income guidelines.
	Capital Area Training Consortium <b>271-8510</b>	Provides employment and training programs under the Work Force Investment Act, skill assessment and training; on-the-job training; basic education/GED preparation; youth-employment training and job-search assistance.
	Human Resource Management <b>748-1551 or chesterfield.gov/jobs</b>	Applications for county employment are accepted at the Chesterfield County Administration Building, 9901 Lori Road, Chesterfield, Va. 23832.
	Job line <b>768-7777</b>  VIEW Social Services <b>748-1100</b>	24-hour automated service, touch-tone phone required.  Virginia Initiative for Employment Not Welfare: Guides Temporary Assistance to Needy Families (TANF) recipients in their transition to employment through job seeking and retention skills, on-the-job work experience, assistance with child care, transportation assistance and job-placement assistance.
<b>Eppington</b>	<b>748-1624</b>	Historic plantation house open by appointment only.
<b>Ettrick Community Building</b>		(See Mayes-Colbert Ettrick Community Building)
<b>Extension Service</b>	<b>751-4401</b>	Offers a variety of assistance to citizens, in areas of agriculture and natural resources, 4-H, and family and consumer sciences.
<b>F</b>		
<b>Fairgrounds</b>	Parks and Recreation <b>748-1126</b>	Located on Courthouse Road Extended near Lloyd C. Bird High School, the fairgrounds exhibition hall and horseback riding rings are available for rent/ reservations.

<b>Families First</b>	Community Services Board <b>717-5060</b>	Prevention program to strengthen families and encourage optimal development of children prenatal to 5 years old. 9620 Ironbridge Road, Chesterfield, Va. 23832.
<b>Family Planning</b>	Health Department <b>751-4350</b>	Women's Health Services provides pregnancy testing and birth-control services.
<b>Fertilizer Management</b>	Extension Service <b>751-4401</b>	
<b>Fingerprinting Service</b>	Police Department <b>748-1381</b>	Employers requiring prospective employees to be fingerprinted must supply their own cards. The fee is \$5.
<b>Fire and Emergency Medical Services</b>	<b>911</b> Administration <b>748-1360</b> Emergency Management Services <b>748-1236</b> Fire and Life Safety Division <b>748-1426</b> Fire Training and Safety Division <b>748-1443</b>	
<b>Fire Hydrant Meter Rental (Portable)</b>	Fire, Emergency Medical Services <b>748-1271</b>	
<b>Fire and Life Safety Education</b>	Fire Training and Safety Division <b>748-1426</b>	Fire-safety education, including public-education services, fire-safety programs, videos, films, brochures and fire-fighting-equipment displays.
<b>Fire and Life Safety House</b>	Fire Training and Safety Division <b>748-1426</b>	Mobile-training trailer used to teach children how to react in a fire.
<b>Fitness Programs</b>	Parks and Recreation <b>748-1623</b>	
<b>Flu Shots</b>	(See Influenza)	
<b>Food Stamps</b>	Social Services <b>748-1100</b>	

<b>Football Associations</b>	<b>743-1328</b> <b>751-4199 or 778-7888</b>	Chesterfield Metro Youth Football League Chesterfield Youth Quarterback League: ages 6-14
<b>Fort Stevens</b>	<b>751-4664</b>	Facility contains picnic area and self-guided trails. 8920 Pams Avenue.
<b>Foster Care</b>	Social Services <b>748-1100</b>	Provides substitute-family or group-living care for a planned period and treatment, and community services for the entire family aimed at permanence for the child by returning home, being placed with a relative or through adoption. Services: teen-pregnancy counseling, adoption, placement services, case management, and a comprehensive range of casework services.
<b>4-H Clubs</b>	Extension Service <b>751-4401</b>	

## G

<b>Garden Plots</b>	<b>706-9690</b>	Available at the Rockwood Nature Center.
<b>Guardianship</b>	Circuit Court Clerk's Office, Probate Division <b>748-1241</b>	

## H

<b>Hazardous Waste Disposal (Household)</b>	(Also see Waste Transfer Stations or Safe Garage) <b>748-1297</b>	The county offers ongoing household hazardous waste disposal at waste-transfer stations.
<b>Health Department</b>	<b>748-1691</b>	Provides coordinated, prevention-oriented programs that promote and protect the health of all county citizens. Services: prenatal care, pregnancy-testing/birth-control services; STD/HIV screenings, pediatric health (well-child care, birth to 5 years old); immunizations; vital statistics; communicable-disease surveillance; environmental-health services; dental services; Women, Infants and Children (WIC) program and school health.

<b>Henricus Historical Park and The 1611 Citie of Henricus</b>	<b>706-1340</b>	The park has picnic areas, trails, fishing, river access, boat dock and boardwalk. Visitors to the Citie of Henricus, founded in 1611, will discover a reconstructed protective stockade, watch tower and colonial dwelling with costumed interpreters illustrating the life of the English settlers nearly 400 years ago. School programs available. Visitors Center is open Tuesday through Sunday.
<b>Hepatitis Vaccine</b>	Health Department <b>748-1975</b>	
<b>Historic Districts and Landmarks Ordinance</b>	Planning <b>748-1052</b>	Only a property owner, the Board of Supervisors, the Planning Commission, a contract purchaser with the owner's written consent, or the owner's agent may fill out an application to nominate a county landmark.
<b>Historical Society</b>	(See Museum)	
<b>HIV/AIDS</b>	Health Department <b>748-1975</b>	Testing, medical-case management, medication assistance, emergency financial assistance, (including rent, utility and mortgage assistance), medical follow-up and weekly support group for HIV-infected individuals.
<b>Home Safety Survey</b>	Fire and Life Safety <b>748-1426</b>	
<b>Horseback Riding Classes</b>	Parks and Recreation <b>748-1131</b> <b>748-1124</b>	Horseplay Program — For youths and adults with special needs. Learn to Ride program
<b>Horseback Riding Rings Rental</b>	Parks and Recreation <b>748-1126</b>	Available for show rental and located at the county fairgrounds.
<b>Horticulture</b>	Extension Service <b>751-4401</b>	
<b>House Numbers</b>	Environmental Engineering <b>748-1039</b>	To obtain a house number for a new or existing home.
<b>Housing — Affordable</b>	Community Development Block Grant (CDBG) <b>768-8707</b>	The objectives of the CDBG Program are to benefit low-/moderate-income persons, eliminate slums/blight, and provide for urgent needs of recent origin.

Housing — Affordable (continued)	HOME 777-3003	Home Investment Partnership: the objective of HOME is to provide safe, sanitary and decent affordable housing for eligible county residents.
	Information and Referral 717-6832	Social Services provides information and referral to services regarding other housing resources within and outside of the county.
	Section Eight Certificate Program 717-6832	The program assists low- and moderate-income families in locating safe and sanitary housing by subsidizing a portion of rent. The family pays no more than 30 percent of its monthly income.
Hunter Safety Classes	Game and Inland Fisheries 367-1147	Virginia Hunter Safety Education
	Sheriff's Office 748-1261	
Immigration	(See Refugee and Immigration Services)	
Immunization Program	Health Department 748-1975	
Infant Programs	Chesterfield Infant Program 768-7205	Early intervention services for infants, birth-2 years old, with developmental delays, and their families. Services: education, service coordination, occupational therapy, physical therapy, speech/language therapy, maximizing infant's development, demonstrating strategies and techniques that promote development, toy lending library and parent resource library.
	Child-Safety-Seat Check Fire and Life Safety 748-1426	
	Welcome Baby Project Community Services Board 768-7204	

<b>Influenza Vaccination</b>	Health Department <b>748-1975</b>	
<b>Information</b>	General county information <b>748-1000</b>	
<b>Inmate Outreach Program</b>	Sheriff's Office <b>717-6266</b>	This proactive program challenges young people about the choices they make and the consequences of those choices. Sheriff's deputies and inmates visit schools, highlighting the value of education and the importance of setting goals.
<b>Intergovernmental Relations</b>	<b>751-4692</b>	This office functions as the liaison between county government and the Virginia General Assembly.
<b>Internet</b>	<b>chesterfield.gov</b>	

## J

<b>Jail</b>	(Also see Community Corrections Services) <b>748-1476</b> — Jail <b>751-4633</b> — Jail Administration <b>768-7327</b> — Jail Tour	
<b>James River Advisory Council</b>	<b>748-1567</b> <b>jamesriveradvisorycouncil.com</b>	Sponsors and facilitates activities and promotes public policy that focuses on the river, celebrates its beauty, and improves the use and appreciation of this extraordinary resource.
<b>Job Line</b>	(Also see Employment) Human Resource Management <b>768-7777 or</b> <b>www.chesterfield.gov/jobs</b>	24-hour automated listing of county job opportunities.
<b>Juror Information</b>	Sheriff's Office <b>751-4411</b>  Circuit Court <b>748-1241</b>  <b>796-7116</b>	Jury service coordination and information.  Certificates of jury service.  Jury recording — for those currently under jury service.

<b>Juvenile Detention Home</b>	<b>748-1469</b>	Detains children 10-17 years old who have committed criminal offenses and are referred by a court order. Services: education, recreation, counseling and medical care.
<b>Juvenile Group Home</b>	(See Youth Group Home)	
<b>Juvenile Probation</b>	Intake Services <b>748-1372</b>  (Also see Courts — Juvenile Court Service Unit)  Probation Parole Services <b>748-1372</b>	<b>Criminal:</b> screen criminal complaints and determine appropriate action, provide diversion services, conduct pre-court conferences and prepare social history reports. <b>Domestic:</b> custody, visitation and support petitions, protective order petitions, mediation services, custody investigations, and family counseling.  Supervise youths on probation, supervise youths released from state correctional centers, develop service plans and provide case-management services.
<b>L</b>		
<b>Land-Use Program</b>	Real Estate Assessments <b>748-1321</b>	Special assessment and taxation programs for real estate used for agriculture, horticulture, forest or open space in the public interest to promote preservation and help foster long-term public benefits.
<b>Law Library</b>	<b>751-4986</b>	
<b>Lead Screening and Education</b>	Health Department <b>751-4908</b>	
<b>Leaf Burning</b>	Fire and Life Safety Division <b>748-1426</b>	Burning leaves is prohibited at all times in certain areas of the county. Call to determine location of burn areas. Leaf burning, where permitted, may only be done during the following times: Nov. 15-Dec. 15, Monday-Friday, 8 a.m.-noon; and March 15-April 15, Monday-Thursday, 4 p.m.-midnight.
<b>Leaf Collection</b>	Waste and Resource Recovery <b>748-1297</b>	Yard-waste tags may be purchased at the Treasurer's Office or by mail using order forms available at libraries. Only bags with a tag will be collected. Pickup takes place every Wednesday (have bags curbside by 7 a.m). Residents must call before 5 p.m. on Monday to be scheduled for Wednesday collection.

<b>Leaf Vacuuming</b>	Waste and Resource Recovery <b>768-7890</b>	An extensive seasonal leaf-vacuuming service is offered two times per year for \$100 per visit. Residents must adhere to the county's published schedule, available in the annual leaf-collection brochure.
<b>Libraries</b>	<b>748-1601 or</b> <b>library.co.chesterfield.va.us</b> <b>320-2461</b> <b>751-4955</b> <b>748-6314</b> <b>739-7335</b> <b>530-3403</b> <b>526-8087</b> <b>276-7755</b> <b>751-4986</b> <b>743-4842</b> <b>794-7907</b> <b>748-1768</b>	Administration  Bon Air: 9103 Rattlesnake Road Central: 9501 Lori Road Chester: 11800 Centre Street Clover Hill: 6701 Deer Run Drive Enon: 1801 Enon Church Road Ettrick-Matoaca: 4501 River Road La Prade: 9000 Hull Street Road Law: 9500 Courthouse Road Meadowdale: 4301 Meadowdale Boulevard Midlothian: 521 Coalfield Road Outreach Services: 9501 Lori Road
<b>Licenses</b>	Business licensing services Commissioner of the Revenue <b>748-1281</b>  <b>748-1229 or 748-1453</b> Dog License Marriage License Circuit Court Clerk's Office <b>748-1241</b>  Vehicle Decals Commissioner of Revenue <b>748-1281</b>	Classifies, assesses and issues all business and professional licenses.  Receives complaints regarding unlicensed firms. (See Dog License)  Must be purchased within 90 days of buying a vehicle or locating to the county.
<b>Litter Awareness</b>	Extension Service <b>751-4401</b>	
<b>Low-Income Citizens Services</b>	Social Services <b>748-1100</b>  <b>Services to Families</b> Social Services <b>748-1100</b>  (Also see Emergency Needs, Employment, Housing, Women, Infants and Children)	For information about child day care, food stamps and Medicaid.  Helps families achieve increased self-sufficiency. Services: financial assistance, emergency needs, food stamps, fuel assistance, Medicaid, temporary assistance for needy families, counseling, information and referral, employment services, day care, child-protective services and foster care.



<b>Low-Income Citizens Services</b> (continued)	Social Services <b>748-1100</b>  Welcome Baby Project	Temporary Assistance For Needy Families (TANF)  (See Infant Programs)
<b>Lucy Corr Village</b>	(See Senior Housing and Services)	
<b>M</b>		
<b>Magistrate</b>	<b>748-1410</b>	
<b>Magnolia Grange</b>	(See Museum)	
<b>Maps</b>	Environmental Engineering <b>751-4664</b>	The county has maps available for purchase. Wall maps and map guides may be purchased at Environmental Engineering. (Scale is 1"=3400') Tax maps and other maps also are available for purchase by the general public. Maps are computer generated and vary in price.
<b>Marriage License</b>	Circuit Court Clerk's Office <b>748-1241</b>	
<b>Maternity Services</b>	Women's Health Services Health Department <b>751-4350</b>	Provides clinical services, and case-management programs are offered with payment determined by eligibility and income.
<b>Mayes-Colbert Ettrick Community Building</b>	<b>526-5596</b>	Provides recreation programs to youths, teens and senior adults. Open Monday through Friday. The building is available for rent.
<b>Medallion Services</b> (Medicaid)	Social Services <b>748-1100</b>	
<b>Mental Health/ Mental Retardation/ Substance Abuse</b> (MH/MR/SA)	MH/MR/SA <b>748-1127</b> Community Services Board <b>748-1227</b> Outpatient Services <b>768-7203</b> Prevention Services <b>768-7204</b> (Also see Chester House, Infant Programs)	Administrative Office    Offers classes or individual sessions on parenting, attention-deficit disorder, stress, divorce and couples communication.

<b>Mental Health/ Mental Retardation/ Substance Abuse</b> (continued)	Intensive Day Program <b>323-6469</b>	Provides county residents a wide range of crisis intervention services, information and referral to agency and community resources. Services: assessment, telephone and face-to-face counseling, interventions, and 24-hour mental health emergency services.
	Residential Day Program <b>323-6468</b>	
	Crisis Intervention <b>748-6356</b> 24-hour emergency services <b>748-6356</b>	
	Employment Services <b>271-9451</b>	
	Mental Retardation <b>768-7204</b>	
	Psychological Services Public Schools <b>560-9199</b>	Offers services to persons with behavioral problems. Services: assessments, counseling for groups and individuals in schools, parent workshops and education and liaison between parents and schools.
<b>Mentor Program</b>	Sheriff's Office <b>717-6266</b>	Sheriff's personnel volunteer one hour a week with students grades K-12.
<b>Money Management for Families</b>	Extension Service <b>751-4401</b>	
<b>Museum — Historic Chesterfield Complex</b>		Chesterfield County has preserved its historic government complex. Surrounding a replica of the 1750 Courthouse, which serves as the county museum, are the historic 1917 Courthouse; the 1892 Jail; the 1828 Clerk's Office and the 1889 Clerk's Office. Included in the museum complex is Magnolia Grange, an 1822 plantation house; and Castlewood, originally built in 1817, and now restored as a museum and gift shop. Castlewood also houses the office and library of the Historical Society of Virginia.

<b>Museum — Historic Chesterfield Complex</b> (continued)	<b>777-9663</b>	Chesterfield County Museum and Historical Society 10201 Ironbridge Road.
	<b>796-1479</b>	Magnolia Grange 10020 Ironbridge Road.

N

<b>Name Changes</b>	Circuit Court Clerk’s Office <b>748-1241</b>	
<b>Nature Education</b>	Rockwood Nature Center <b>745-7020</b>	Children and adults may explore the outdoors in an educationally challenging setting that includes hiking and nature exploration.
<b>Neighborhood and Business Watches</b>	Neighborhood Watch <b>796-7052</b>  Business Watch <b>796-7050</b>	Police Department Support Services coordinates this program and conducts home or business security surveys.
<b>Northern Area Transfer Station</b>	(See Waste Transfer Stations)	
<b>Notary Public</b>	Circuit Court Clerk’s Office	

P

<b>Parenting Services</b>	(See Families First Program) Parenting-skills Program Youth Services <b>796-7100</b>	Information about parenting classes and general inquiries regarding parenting resources.
	Parents and Children Together Social Services <b>748-1108</b>	For children 2-5 years old and their parents.
	Parent/Teacher Resource Center <b>743-3703</b>	Workshops, consultations, lending library for parents.
	Prevention Services Community Services Board <b>768-7204 or</b> School Social Work Department <b>743-3739 or 743-3740</b>	Parenting classes for parents of infants through adolescents, and individual parent consultations.
	Youth Services <b>796-7100</b>	Parenting Support Groups

<b>Parenting Services (continued)</b>	Class Action for Parents <b>748-1265</b>	School resource police officers teach the curriculum Class Action for Parents. Developed by the Commonwealth of Virginia to inform parents of their rights and responsibilities under the laws of Virginia.
	Parent to Parent Youth Services <b>796-7100</b>	A parenting-skills workshop with a strong drug-and-alcohol-prevention focus.
	Parenting Young Adolescents <b>768-7204</b>	The Jekyll and Hyde Years: a preventive parenting-education program for parents of adolescents with a focus on substance abuse and other risk-taking behaviors.
<b>Parking Violations</b>	<b>748-1201</b>	Treasurer's Office accepts payment of parking violations. Parking ticket must be presented with payment.
<b>Parks and Recreation</b>	<b>748-1001</b>	Adverse-Weather Hot Line
	<b>748-1623</b>	Advisory Commission
	<b>748-1624</b>	After-Hours Assistance — After 5 p.m.
	<b>748-1128</b>	Athletics
	<b>275-5321</b>	Bensley Community Building
	<b>748-1126</b>	Exhibition Hall
	<b>526-5596</b>	Mayes-Colbert Ettrick Community Building
	<b>748-1131</b>	Community Recreation
	(See Dutch Gap)	Dutch Gap Conservation Area
	<b>748-1001</b>	Field-Conditions Hot Line
	<b>751-4199</b>	Field reservation — parks and athletic complexes
		Hours for parks: summer hours, 7:30 a.m. to mid-night and winter hours, 7:30 a.m. until dark.
	<b>748-1623, 748-1127 - TDD</b>	Information
	<b>674-1629</b>	Nature Center
	<b>748-1124</b>	Outdoor Adventures
	<b>751-4696</b>	Picnic Shelter Reservations (See Picnic Shelter)
	<b>751-4134, 748-1127 — TDD</b>	Therapeutic Recreation
<b>Parks</b>		See listing on page 45.
<b>Parks Maintenance</b>	<b>748-1624</b>	
<b>Pavement Repair</b>	<b>Utilities 748-1310</b>	Over-settled utility trenches

<b>Pavement Repair</b> (continued)	Virginia Department of Transportation <b>674-2800</b>	Road repairs
<b>Pediatric Well-Child Health</b>	Health Department <b>751-4908</b>	Well-child services through age 2.
<b>Personal Property Tax (Tangible)</b>	Commissioner of the Revenue <b>748-1281</b>  Treasurer's Office <b>748-1201</b>	Tax assessment  Tax payment — A payment drop box is provided at the main entrance of the county administration building.
<b>Permits</b>	(See Police Personnel)	
<b>Pesticide Use and Recommendations</b>	Extension Service <b>751-4401</b>	
<b>Physical and Occupational Therapy</b>	Chesterfield County Public Schools <b>560-2735</b>  Special Education Office <b>560-2732</b>	Services: physical and occupational therapy for disabled individuals 2-21 years old.
<b>Picnic Shelter Reservation</b>	Parks and Recreation <b>751-4696</b>	Picnic shelters may be reserved after Jan. 1 each year. Reservations are available from mid-March through mid-November and must be made at least two weeks in advance. Ettrick Park — 20621 Woodpecker Road Goyne Park — 5300 Ecoff Road Harrowgate Park — 4000 Cougar Trail Huguenot Park — 10901 Robious Road Ironbridge Park — 6600 White Pine Road Matoaca Park — 1900 Halloway Avenue R. Garland Dodd Park at Point of Rocks — 201 Enon Church Road Robious Landing — 3800 James River Road Rockwood Park — 3401 Courthouse Road
<b>Plans</b>	Planning <b>748-1050</b> (See also Code Compliance)	Comprehensive Plan, area plans, village plans, corridor plans, public-facility land-use plans and infrastructure plans are available.
<b>Pocohontas State Park</b>	<b>796-4255</b>	

<b>Police Department</b>	Emergencies <b>911</b>	
	Office of Professional Standards <b>748-1207</b>	For information about complaints.
	Police Administration <b>748-1266</b>	For information about billing for false alarms.
	Uniform Operations <b>748-1258</b>	To contact a police officer.
<b>Police Personnel</b>	<b>748-1547</b>	Services: police-officer requirements, recruiting, volunteers, internships, conservator of the peace; solicitor, taxicab, fortune teller, massage clinic and nightclub permits; and precious-metals-dealer permits.
<b>Police Planning</b>	<b>796-7042</b>	Information regarding traffic statistics.
<b>Police Records Room</b>	<b>748-1260</b>	Maintains copies of accident reports and information from incident reports. Available to victims, insurance agents and other authorized individuals.
<b>Police Support Services</b>	(See Crime Prevention)	
<b>Population</b>	<b>748-1075</b>	Population estimates, projections and characteristics.
<b>Pot Holes</b>	(See Pavement Repair)	
<b>Pregnancy Testing</b>	Health Department <b>751-4350</b>	
<b>Prenatal Program</b>	Health Department <b>751-4350</b>	Provides maternity services with payment determined according to eligibility and income.
<b>Pretrial Services</b>	<b>717-2250</b>	Pretrial investigations, records checks, verification of defendant information to assist court appropriate bond setting, drug testing, monitoring of treatment services and case management.
<b>Probate of Wills</b>	Circuit Court Clerk's Office <b>748-1241</b>	
<b>Probation</b>	<b>796-4225</b> — Adult <b>748-1372</b> — Juvenile	
<b>Psychological Services</b>	(See Mental Health/Mental Retardation/Substance Abuse)	

<b>Public Affairs</b>	<b>748-1161</b>	Responds to queries from employees, the media and the public and disseminates information through television programming, newsletters, speakers, a web site and more.
<b>Purchasing and Procedures</b>	<b>748-1617 or 751-INFO, extension 120</b>	Information on how to do business with the county.
<b>Q</b>		
<b>Quality</b>	(See Total Quality Improvement)	
<b>R</b>		
<b>Rabies</b>	<b>748-1683 748-1975</b>	Report bites or exposure to Animal Control. Pre-exposure immunization at the Health Department.
<b>Radon</b>	Virginia Department of Health <b>1-800-468-0138</b>	
<b>Raffle Permits and Financial Reports</b>	State Charitable Gaming Commission <b>786-0238</b>	
<b>Rape Prevention</b>	(See Self Defense)	
<b>Real Estate Assessment</b>	<b>748-1321</b>	Maintains accurate records on each parcel of real estate, including location, property boundaries, improvements to the property, ownership, amount paid for the property and the property's assessed value. Property records are available at <a href="http://www.chesterfield.gov">www.chesterfield.gov</a> .
<b>Real Estate Tax</b>	Treasurer's Office <b>748-1201</b>	A payment drop box is provided at the main entrance of the County Administration Building.
<b>Recreation</b>	(See Parks and Recreation)	
<b>Recycling</b>	Waste and Resource Recovery <b>748-1297</b>	<b>Curbside:</b> aluminum and tin/metal cans, glass (clear, brown and green), narrow-neck-plastic food and beverage bottles (No. 1 and No. 2), newspaper, cardboard, and corrugated cardboard and junk mail (envelopes, magazines, computer paper, phone books, aseptic boxes/packaging, etc.)

<b>Recycling</b> (continued)	Waste and Resource Recovery <b>748-1297</b>	<p><b>Drop off:</b> supplements the curbside program with five multi-material drop-off recycling containers at various locations in the county. Same recyclables as curbside, excluding aseptic packaging and plastics.</p> <p><b>Locations:</b>            Cloverleaf Mall — 7201 Midlothian Turnpike            Northern Area Transfer Station — 3200 Warbro Road            Southern Area Transfer Station — 6700 Landfill Road            Watkins School Annex — 13801 Westfield Road            Woodlake (Central Park) — 5700 Woodlake Villages</p> <p><b>School drop-off schedule:</b>            Check the elementary school in your neighborhood for newspaper and aluminum-can recycling.</p>
<b>Refugee Services</b>	Health <b>748-1975</b>  Instruction-Division Center <b>560-2794</b>  Catholic Charities <b>285-5900</b>  Refugee and Immigration Services <b>355-4559</b>	<p>Health screening and referrals</p> <p>English as a second language: to develop or increase English proficiency and to provide knowledge of American life for grades K-12. Services: educational programs and foreign languages.</p> <p>Refugee services for unaccompanied minors.</p>
<b>Refuse Collection</b>	(See Waste Collection)	
<b>Registrar’s Office</b>	<b>748-1471</b>	Handles all voter registration and elections.
<b>Rehabilitation (Tax Credit) Programs</b>	Real Estate Assessments <b>748-1321</b>	<p>Residential, commercial and industrial Properties: to protect and preserve mature and settled neighborhoods, a partial-tax exemption may be granted for older properties that have been rehabilitated.</p> <p>Historic Properties: Residential structures designated as historical landmarks, or located in an area designated as a historic district, that have been rehabilitated may qualify for a partial tax exemption.</p>
<b>Reservoir Information</b>	Utilities <b>748-1876</b>	For reservoirs in Chesterfield County.
<b>Restaurant Inspection/Permits</b>	Health Department <b>748-1782</b>	



<b>Right of Way</b>	<b>748-1361</b>	Services: roads abandoned; dedication of easements/ rights of way; licenses to permit work on county easements, rights of way or properties; and vacation of easements/rights of way.
<b>Roads</b>	Virginia Department of Transportation <b>674-2800 or 1-800-344-0037</b> Transportation <b>748-1037</b>	For questions regarding road conditions or maintenance.  For questions about planned road improvements, transportation impact of planned development or long-range transportation plans.
<b>Rockwood Nature Center</b>	<b>745-7020</b>	Open to the public, at no charge, noon-5 p.m. on weekends, April, May, September and October; open Thursdays-Sundays, mid-June through August. View live reptiles, investigate nature exhibits and explore hands-on activities in the children's corner. Special nature programs may be designed for your group. Garden plots available.
<b>Rodent Control</b>	Health Department <b>748-1782</b>	

## S

<b>Safe Garage Program</b>	<b>748-1297</b>	Waste oil, oil filters, latex and oil-based paints, gasoline mixtures, antifreeze and paint-related solvents are accepted at the northern and southern area transfer stations during regular operating hours.
<b>Safety-Seat Inspection</b>	(See Child Safety Seat Programs)	
<b>Scholastic Crime Solvers</b>	(See Crime Solvers)	
<b>Schools</b>	Administration <b>748-1405</b>	
<b>School Guard Crossings</b>	Police Department Support Services Division <b>674-7006 x105</b>	
<b>School Health Services</b>	Health Department <b>748-1633</b>	Provides public-health nursing services to each school with an emphasis on health promotion and disease prevention.

<b>School Social Work Services</b>	<b>743-3739 or 743-3740</b>	Assists in creating a climate in schools and homes that maximizes each child's learning potential.
<b>Senior Adult Services</b>	<p>Chesterfield Long-Term Care Council and Chesterfield Aging and Disabled Inc. <b>748-1512</b></p> <p>Bensley Community Building <b>275-5321 or 748-1192</b></p> <p>Senior Connections <b>343-3000</b></p> <p>Commissioner of the Revenue <b>748-1281</b></p> <p>Mayes-Colbert Ettrick Community Building <b>526-5596</b></p> <p>Resource Directory for Seniors <b>748-1212</b></p> <p>Seniors-In-Touch Program Sheriff's Office <b>717-6266</b></p> <p>Senior Housing and Services Lucy Corr Village <b>748-1511</b></p> <p>Parks and Recreation <b>751-4135</b></p> <p>Senior Citizen Safety Program Fire Life and Safety Division <b>748-1426</b></p> <p>TRIAD <b>717-6266</b> — Sheriff's Office <b>768-7871</b> — Police (Also see Senior Housing and Services)</p>	<p>Long-term care planning and advocacy.</p> <p>Provides information, referral and coordination of services to older adults and their families. Real Estate Tax Relief for Elderly/Disabled Citizen's</p> <p>Enables sheriff's deputies to monitor the needs and well-being of local senior citizens through weekly visits and phone calls.</p> <p>Lucy Corr Village provides 24-hour nursing and rehabilitation services that include physician, medicare-certified nursing and registered dietitian services; physical, occupational and speech therapy; Alzheimer's patient care; activities and recreation; social work; and support groups. For senior citizens in assisted living units and adult day services.</p> <p>Programs for seniors.</p> <p>Assistance with home fire safety, health and injury prevention, and home safety audits.</p> <p>County law-enforcement agencies and senior citizens work together to reduce criminal victimization of senior adults and to enhance their quality of life.</p>
<b>Septic Tanks</b>	Health Department <b>748-1610</b>	Permits and inspections.

<b>Sewer Services</b>	<p>Utilities <b>748-1310</b></p> <p>Miss Utility <b>1-800-552-7001</b></p> <p><b>744-1360</b> or <b>768-0140</b> - Petersburg area</p> <p><b>748-1862</b></p> <p><b>751-4440</b></p> <p><b>748-1864</b></p>	<p>Sewer lines damaged by excavation, sewer stoppages, overflows, and apparent leaks or breaks in sewer lines.</p> <p>Location of existing facilities prior to excavation.</p> <p>Service after 4 p.m./weekends/holidays.</p> <p>Sewer-connection fee information.</p> <p>Sewer-plan submittal.</p> <p>Sewer-service availability.</p>
<b>Sexually Transmitted Disease Clinic</b>	<p>Health Department <b>748-1975</b></p>	
<b>Sheriff's Office</b>	<p>Sheriff's Office <b>748-1261</b> (Also see Jail)</p> <p>Community Services Programs Sheriff's Office <b>717-6266</b></p>	<p>Provides security for courts; responsible for the service of civil process such as warrant in debt, garnishment, show cause, etc.; and the performance of all related duties, including but not limited to evictions, levies and capias enforcement.</p> <p>Inmate outreach, parent to parent, etc.</p>
<b>Site-Plan Submittal and Review</b>	<p>Planning Department <b>748-1050</b></p>	<p>Before property can be developed for any use other than agriculture or single-family residential, a site plan must be submitted for approval. The site plan is a detailed, scaled drawing that conforms to the county code, conditions of zoning and standard design practices.</p>
<b>Small Business Liaison</b>	<p>Economic Development <b>748-3963</b></p>	<p>The small business liaison conducts seminars, acts as an ombudsman for small businesses in county matters and has established a number of resources that are readily available to assist small businesses.</p>
<b>Smoke Detector Installation</b>	<p>Fire and Life Safety Division <b>748-1426</b></p>	
<b>Soccer Leagues</b>	<p><b>833-3367</b></p> <p><b>794-5259</b></p> <p><b>796-3030</b></p> <p><b>www.chesterfieldsc.com</b></p> <p><b>346-1998</b></p>	<p>American International Soccer League</p> <p>Capital Area Soccer Association</p> <p>Chesterfield Soccer Club: 5-18 years old</p> <p>Chesterfield Women's Soccer: 18 years old and older</p>

<b>Soccer Leagues</b> (continued)	<b>272-1303</b> <b>fcrichmond.com</b> <b>254-7905</b> or <b>jrusoccer.com</b> <b>744-8505</b> <b>276-1454</b> <b>901-1190</b>	F.C. Richmond Soccer: 5-18 years old  James River Youth Soccer Midlothian Youth Soccer Pocoshock Youth Soccer Swift Creek Sports Club
<b>Social Services</b>	<b>748-1100</b>	Financial Services: food stamps, Temporary Assistance for Needy Families, Medicaid and general relief.  Human Services: child protective services, foster care and adoptions, services to the elderly and child day care.
<b>Softball Leagues</b>	<b>794-1893</b> <b>748-1122</b> <b>768-4252</b> <b>743-1336</b> <b>291-4189</b> <b>683-8991</b> <b>745-4163</b> <b>271-4683</b>	Bon Air Church League Chesterfield Adult Coed Softball League Chesterfield Softball Association Chesterfield United Girls' Softball: 12-18 years old Chesterfield Women's Softball League Chesterfield Youth Softball Association Senior Softball Southside Churches Recreation Association
<b>Soil Analysis</b>	Extension Service <b>751-4401</b>	
<b>Soils Information</b>	Soil Scientist <b>748-1084</b>	Provides general soils characteristics and information.
<b>Solicitor's Permit</b>	Police Personnel <b>748-1547</b>	
<b>Southern Area Transfer Station</b>	(See Waste Transfer Stations)	
<b>Speakers Bureau</b>	Public Affairs <b>748-1161</b>	Offers to organizations county speakers who will share their expertise about a variety of subjects ranging from zoning issues to fire safety. The bureau also can tailor specific topics to meet a group's interests.
<b>Special-Events Permits</b>	Parks and Recreation <b>748-1126</b>	

<b>Special-Needs Services</b>	<p>(See Emotionally Disturbed Citizens Programs, Adult Protective Services, Adult Services, MH/MR/SA, Therapeutic Recreation)</p> <p>Early Childhood Special Education <b>560-2737</b></p> <p>Infant Early Intervention <b>768-7205</b></p> <p>Parent/Teacher Resource Center <b>743-3703-voice and TDD</b></p> <p>Special Education <b>560-2732</b></p>	<p>Provides services to citizens 2-21 years old, with autism or severe disabilities.</p> <p>Helps parents of children with special needs participate fully and effectively in their children's educational development through workshops and consultations.</p> <p>Provides appropriate education and related services to citizens 2-21 years old, including educational assessment, placement and counseling.</p>
<b>Speech/Hearing/ Language Education</b>	<p>Public Schools <b>560-2736</b></p>	
<b>State Income Tax Assistance</b>	<p>Commissioner of the Revenue <b>748-1281</b></p>	
<b>STEPP Program</b>	<p>Police <b>674-7006 x106</b></p>	<p>Child safety officers teach the STEPP curriculum in all county elementary schools. The curriculum includes programs about respect, responsibility, safety, conflict resolution and drug awareness. School resource officers are assigned to all county middle and high schools. The officers teach a variety of law-enforcement classes, including the Class Action Program developed by the state to assist teens in decision making and focuses on rights and responsibilities under Virginia law.</p>
<b>Storm Water and Water Quality</b>	<p>Water Quality Section <b>748-1035</b></p>	<p>A program addressing issues relating to county streams and reservoirs. Services: monitoring streams and storm-water discharges, implementation of measures to limit the amount of pollutants entering county waters, and public education about pollution prevention.</p>
<b>Street Lights</b>	<p>Environmental Engineering <b>748-1035</b></p> <p>Virginia Power <b>888-667-3000</b></p>	<p>Criteria and procedure for possible installation of new streetlights.</p> <p>Call if streetlight is out.</p>
<b>Street Names</b>	<p>Environmental Engineering <b>748-1039</b></p>	<p>To change existing street name or to name an unnamed street.</p>

<b>Street Signs</b>	Environmental Engineering <b>748-1035</b>	To report missing or vandalized street-name signs.
	Virginia Department of Transportation <b>674-2800</b>	To report missing or vandalized traffic signs.
<b>Substance-Abuse Services</b>	(Also see Parenting Services) ASAP John Tyler ASAP <b>796-4281</b>	Alcohol Safety Action Program: a referral agency for DWI/DUI convicted offenders. Services: education, rehabilitative services, information referral and educa- tion about substance abuse and public education regarding substance abuse.
	Community Services Board <b>768-7202</b> ( <b>768-7203</b> — for existing groups)	Offers substance abuse treatment and referral services.
	Youth Services <b>796-7100</b>	Parent Drug-Education Information
	Office of the Superintendent <b>560-5702</b>	Student-Services Office: substance abuse prevention and intervention or student conduct issues.
	SAFE Youth Services <b>796-7100</b>	Substance Abuse Free Environment: provides educa- tion and community resource information, and a speakers bureau for presentations.
<b>Subdivision of Land</b>	Planning <b>748-1050</b>	How to subdivide your land and information regarding residential subdivisions.
<b>Summer Camps</b>	(See Camps)	
<b>Swim Safe</b>	Fire and Life Safety Division <b>748-1426</b>	Practical tips on how to prevent drownings in pools.

# T

<b>Tax Assessment</b>	Commissioner of the Revenue <b>748-1281</b>	Tangible personal and tangible business property taxes.
<b>Taxes</b>	Treasurer's Office <b>748-1201</b> (Also see Utilities Tax)	The Treasurer's Office accepts real-estate and personal-property-tax payments. A payment drop box is provided at the main entrance of the county administration building.
<b>Tax Return Assistance (State)</b>	Commissioner of the Revenue <b>748-1281</b>	Free assistance to county residents in completing the state income tax form.

<b>Therapeutic Recreation</b>	Parks and Recreation <b>748-1623</b>	Persons with disabilities are encouraged to meet with their peers in Parks and Recreation programs provided for all county citizens regardless of sex, religion, socioeconomic status or level of physical or mental disability. Parks and Recreation will provide support or accommodations if necessary. For some programs, a friend or family member may attend to assist with participation. Three weeks notice must be given prior to class or program start date to make necessary accommodations.
<b>Total Quality Improvement (TQI)</b>	Quality Office <b>751-4987</b>	TQI is a systematic, organizationwide approach for continually improving all workplace processes in order to deliver quality products and services, and is the strategy the county has adopted to meet today's challenges and those of the future.
<b>Transfer Stations</b>	(See Waste Transfer Stations)	
<b>Transportation</b>	(See Roads)	
<b>Trash Pickup Underground Utility Location Services</b>	(See Waste Collection) Miss Utility <b>1-800-552-7001</b>	
<b>Utilities</b>	(See Underground Utility Location Services)  <b>748-1291</b>  <b>744-1360</b> — water <b>748-7322</b> — sewer  <b>748-1310</b>  <b>744-1360</b> <b>768-0140</b> — Petersburg area  <b>748-1864</b>	Billing and customer service. Facility tours or speakers for water or sewer topics.  Request for water or sewer maintenance. Service after 4 p.m./weekends/holiday.  Water and sewer service availability.
<b>Utilities Tax</b>	Commissioner of the Revenue <b>748-1367 or 748-1281</b>	Information about the tax charged on telephone, gas, cell phone and electricity bills.

# V

<b>Vehicle Licensing Services</b>	License Inspector <b>748-1229 or 748-1453</b>	For follow-up inspections and information regarding county decals on newly registered vehicles.
	Treasurer's Office <b>748-1201</b>	Vehicle license renewal
	Commissioner of the Revenue <b>748-1281</b>	For new residents registering vehicles for the first time, or for any resident with a newly purchased vehicle or vehicle newly located in the county.
<b>Vehicles (unregistered or abandoned)</b>	Planning Department <b>748-1500</b>	If on private property or county-owned property, these vehicles may be reported to the code compliance office.
	Police Department <b>748-1251</b>	If found on public rights of way.
<b>Victim/Witness Assistance</b>	<b>796-7087</b>	To assist victims and witnesses of crime.
<b>Vocational Education</b>	Adult Basic Education Division <b>768-6140</b>	Provides instruction to adult students in English as a Second Language (ESL), Adult Basic Remedial Education, Adult Literacy and Adult GED preparation.
	Adult Education Vocational Training Division <b>768-6140</b>	Provides classes in occupational, technical and general interest areas.
	General Education Development (GED) <b>768-6140</b>	
	Technical Center <b>768-6160</b>	Vocational training for high-school students.
<b>Volleyball Leagues</b>	<b>748-1122</b>	Adult volleyball leagues; Chesterfield Coed Volleyball League; and Parks and Recreation leagues.
	<b>751-4135</b>	Senior volleyball.
	<b>271-4683</b>	Southside Church Recreational Association
<b>Volunteer Opportunities</b>	Human Resource Management <b>751-4142</b>	The volunteer coordinator may provide referrals to volunteer opportunities within county departments.
	Fire, Emergency Medical Services <b>748-1629</b>	Information about volunteering.
	Youth Services <b>796-7100</b>	Information on volunteer opportunities for youths and adults who wish to work with youths.



<b>Volunteer Opportunities</b> (continued)	Extension Services <b>751-4401</b>	A variety of opportunities, such as the Master Gardener and 4-H programs.
<b>Voter Registration</b>	General Registrar's Office <b>748-1471</b>	Registration closed 29 days prior to an election.
<b>W</b>		
<b>Waste Collection</b>	<p>Bulky Waste Waste and Resource Recovery <b>748-1297</b></p> <p>(See Leaf Collection)</p> <p>Refuse Collection Waste and Resource Recovery <b>748-1297</b></p> <p>Code Compliance Office <b>748-1500</b></p>	<p>Available to all county residents and may include collection of appliances, furniture, brush and push lawn mowers. This service costs \$25 per load, which must be paid prior to the collection. An appointment will be made for collection at the time of payment.</p> <p>A countywide, every-other-week, volume-based refuse collection is provided. A 50 cents tag must be purchased (10 tag minimum) and placed on the trash bag. Tags may be purchased at the Treasurer's Office or through the mail. Applications are available at county libraries.</p> <p>To report junk/discarded materials or illegal dumping.</p>
<b>Waste Transfer Stations</b>	<p>Waste and Recovery <b>748-1297</b></p> <p>(See Safe Garage Program)</p>	<p>Landfill decals and passes may be purchased at the Treasurer's Office or by mail with a form that is available at the two waste-transfer stations or the county libraries.</p> <p>Northern Area — 3200 Warbro Road (Off 360 West) Southern Area — 6700 Landfill Road (off Rt. 10) Monday-Saturday, 7 a.m.-6 p.m.; Sunday 10 a.m.-6 p.m.</p> <p>Accepts household trash, yard waste and construction/demolition debris (from a resident's primary home only), excluding asbestos. Fees range from \$4 to \$30, depending on type of material and size of load.</p> <p>Provides a multi-material drop-off program: waste tires, waste oil, oil filters and anti-freeze, brush clippings (mulch is given back to county residents free of charge), white goods (refrigerators, freezers, dishwashers, etc.) and auto batteries. Serves as drop-off site for household hazardous waste.</p>

<b>Water Services</b>	<b>744-1360</b> <b>768-0140</b> — Petersburg area	Analytical testing (chemical, bacteriological) of water.
	<b>748-1864</b>	Availability of water service.
	<b>748-1280</b>	Cross-connection control and backflow-prevention program.
	<b>744-1360</b>	Bacteriological testing of water for new construction projects.
	<b>748-1862</b>	Connection-fee information.
	<b>748-1310</b>	Damage to water lines by excavation, leaks or breaks to the water lines, or to report low or no water pressure.
	<b>744-1360</b> <b>768-0140</b> — Petersburg area	After 4 p.m./weekends/holidays, emergency cut-on.
	Miss Utility <b>1-800-552-7001</b>	Locates existing facilities, new construction, etc.
	<b>748-1291</b> (See Storm Water and Water Quality)	Payment of water bills.
	<b>748-1291</b>	To check for leaks at meters and give pertinent information for possible leaks, establish accounts for new customers from the field, or to demonstrate, upon request, how to locate and read a water meter.
	Water-Meter Services <b>748-1310</b>	Meter installation for developed lots, full-service installation, meter-box adjustments, meter testing and relocating water service and box.
	<b>748-1291</b>	Bimonthly meter readings and consumption.
	<b>751-4440</b>	Water-plan submittal.
	<b>744-1360</b> <b>768-0140</b> — Petersburg area	Water-quality concerns (taste, odor, color, etc.)
<b>Web site</b>	chesterfield.gov	Visit the Web site for a wide range of information for residents, businesses and visitors. Also “Gateway Chesterfield,” available on the home page, allows users to sign up for automatic e-mail messages to receive updates on topics of interest to them.
<b>Wells</b>	Environmental Health <b>748-1610</b>	Permits and inspections for new or replacement wells.

<b>Wills</b>	Circuit Court Clerk's Office <b>748-1289</b>	
<b>Women, Infants and Children (WIC) Program</b>	<b>748-1748</b>	Supplemental-food and nutrition-education program for women who are pregnant, postpartum or breast feeding; infants up to 1 year old; and children up to 5 years old.
<b>Work Experience Program</b>	Social Services <b>748-1100</b>	Program designed to help those on public assistance find a job by providing job skills, training and support.
<b>Wrestling League</b>	<b>590-2054</b>	Chesterfield/Hopewell Youth Wrestling League

# Y

<b>Youth — Crime</b>	(See Crime Prevention and Education for Youth)	
<b>Youth Development</b>	Extension Service <b>751-4401</b>  Youth Services <b>796-7100</b>	Advocates and promotes positive youth development. Facilitates access to services enhancing the quality of life through prevention of delinquency and substance abuse.
<b>Youth and Family Programs</b>	Extension Service <b>751-4401</b>  Youth Services <b>796-7100</b>	Promotes citizenship, leadership and other life skills for youths through the 4-H program.  Information and referral to resources that address youth and family matters.
<b>Youth Awards Programs</b>	Youth Services <b>796-7100</b>	Youth Services accepts nominations all year for awards and recognition of youths making positive contributions to the community and for adults who assist youths.
<b>Youth Group Home</b>	<b>748-1612</b>	Residential services for youths by court order or by juvenile-probation referral.
<b>Youth Issues</b>	Youth Services <b>796-7100</b>	Statistics on youth issues; youth awards to recognize positive contributions to the community; and the Youth Forum, addressing current youth issues.
<b>Youth Programs</b>	Youth Connections Parks and Recreation <b>748-1123</b>	For youths ages 6-13: uses leisure activities to promote social/educational growth including athletic, cultural, community, literary and educational components.

<p><b>Youth Programs</b> (continued)</p>	<p>Teen Adventures Parks and Recreation <b>748-1132</b></p> <p>Teen Centers Parks and Recreation <b>748-1623</b> (Also see specific sports)</p>	<p>Teen Adventures: For middle- and high-school-aged teens. Includes white-water rafting and rock climbing.</p> <p>Opportunities for middle- and high-school teens for various recreational activities, such as billiards, basketball, video games and trips.</p>
<p><b>Z</b></p>		
<p><b>Zoning</b></p>	<p>Enterprise Zone Block Grant Office <b>768-8707</b></p> <p>Industry Zoning and Rezoning Economic Development <b>748-3963</b></p> <p>Zoning Enforcement Planning Department <b>748-1500</b></p> <p>Proposed Zoning Planning Department <b>748-1050</b></p>	<p>Objectives are to increase private investment and job creation along the Jefferson Davis Highway corridor and Walthall Enterprise Zone, to promote the rehabilitation of the area’s existing older commercial and industrial structures, to encourage manufacturing and commercial use in the area and to promote the area’s revitalization through an increase in economic activity.</p> <p>Economic Development works with the development community, as well as county staff, to assess needs for current and future sites for industrial zoning.</p> <p>To report a business operating in a residential area, junk or discarded material on private or county-owned property, or illegal dumping.</p> <p>Advertised in the Richmond Times-Dispatch classified-ad section. Adjacent property owners are notified, signs are posted on property and public hearings are held.</p>

# Chesterfield County Park and Athletic Facilities

## KEY

- facility
- lighted facility
- facility under development
- R reservations accepted

	picnic shelters	picnic areas	playground	fitness trail	self-guided trails	fishing	river access	restrooms	concession area	baseball/softball	football	soccer	tennis	basketball	volleyball	horseshoes	
Appomattox Canoe Launch		■				■	■										21400 Chesdin Rd.
Bensley Park		■	■					■	■	■	■		■			■	2900 Drewry's Bluff Rd.
Bird Athletic Complex*		■						■	■	●			●				10401 Courthouse Rd.
Chester Linear Park					■												11801 Womack Rd.
Clarendon Park		■	■		■												2428 Brookforest Rd.
Clover Hill Athletic Complex*		■	■	□	□	□		□	■	●	■	■			□	□	17701 Genito Rd.
Davis Athletic Complex*										■		■					415 S. Providence Rd.
Dutch Gap Boat Ramp						■	■										441 Coxendale Rd.
Dutch Gap Conservation Area					■	■		■									411 Coxendale Rd.
Ettrick Park	R	■	■					■	■	●	●		●			■	20621 Woodpecker Rd.
Falling Creek Linear Park					□	□		□									6200 Jefferson Davis Hwy.
Fernbrook Park	■	■				■											9270 Chatham Grove Ln.
Gates Mill Park					■												3000 Cogbill Rd.
Goyne Park	R	■	■					■	■	●	●	■	●		■	■	5300 Ecoff Rd.
Greenfield Athletic Complex*										■		■					10751 Savoy Rd.
Harrowgate Park	R	■	■	■				■	■	●	●		●	●	■	■	4000 Cougar Trail
Harry G. Daniel Iron Bridge Park	R	■	■	■	■			■	■	●	●	●	●	●	■	■	6600 White Pine Rd.
Huguenot Park	R	■	■	■	■			■				■	●	●	■	■	10901 Robious Rd.
Lake Chesdin Park	□	■			□	■	■										12900 Lake Chesdin Park
Lowes Soccer Complex			■		□												2700 Swift Run Rd.
Manchester Middle Complex*								■	■	●	●	●	●				7401 Hull Street Rd.
Manchester High Complex*								■	■	●		■					12501 Bailey Bridge Rd.
Matoaca Park	R	■	■	□	□			■	■	●	●	□	●	●	■	■	19900 Halloway Ave.
Midlothian Middle Complex								■	■	●	●	●	●				13501 Midlothian Tnpk.
Monacan Athletic Complex		■										■					11501 Smoketree Dr.
J. Garland Dodd Park at Point of Rocks	R	■	■		■	■	■	■	■	●	●	■	●	●	■	■	201 Enon Church Rd.
Providence Athletic Complex*								■	■	■	●	■					900 Starlight Lane
Robious Athletic Complex*								■	■	●	●	●					2801 Robious Crossing Dr.
Robious Landing Park	R	■	□		■	■	■	□							■	□	2800 James River Rd.
Rockwood Park	R	■	■	■	■			■	■	●			●	●	■	■	3401 Courthouse Rd.
Warbro Athletic Complex*								■	■	●							3204 Warbro Rd.
Woodlake Athletic Complex*		■	■					■	■	■		■					5700 Woodlake Village

\* limited access

## *Citizens Answer-Line*

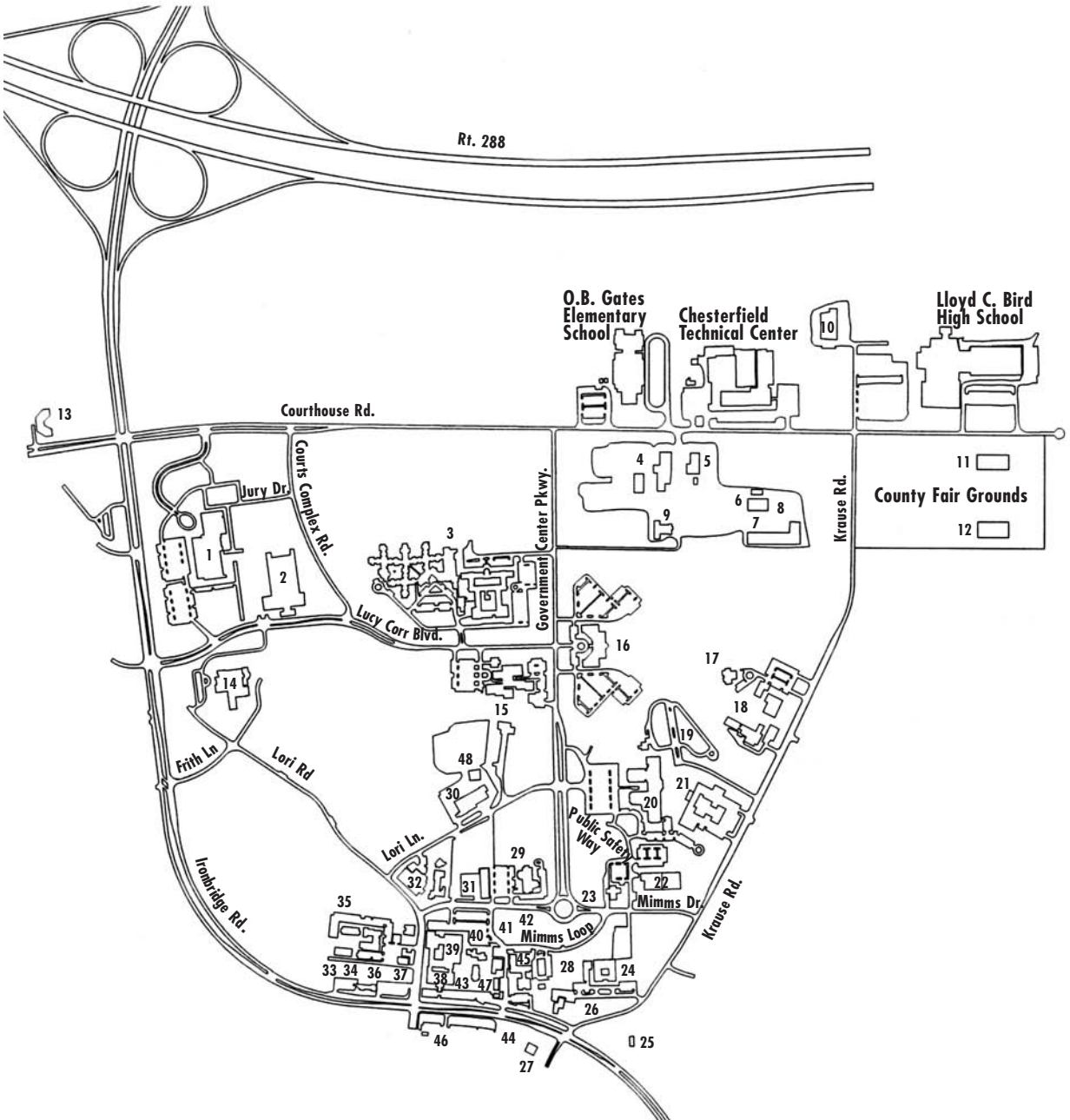
The answer-line is a 24-hour automated information line for touch-tone telephones that answers the questions most often asked of Chesterfield County.

Dial 751-info (751-4636 ) using a touch-tone telephone. Listen for the recording and follow instructions to enter the three-digit number of the tape you wish to hear. You may interrupt a message at any time by pressing the # button on your telephone and entering a new three-digit message number. If you have any questions, call 748-1161.

226	Absentee Ballots	165	Deeds and Other Records
158	Adoptions and Name Changes, Circuit Court	253	Dental Care Services
223	Adult Day Care Center	158	Divorce, Circuit Court
331	Adult Sports, Parks and Recreation	117	Domestic Violence Resource Center
214	Adventure Programs, Parks and Recreation	126	Dog Licenses
228	Adopting an Animal	190	Drinking Water Information
243	AIDS	116	Drug Court
315	Airport	328	Elections
354	Alcoholism Treatment Services	250	Employee Benefits
147	Alzheimer's Disease	248	Employment Application Procedures
227	Animal Bites	249	Employment Typing Tests
119	Animal Control Emergency Procedure	194	Energy Assistance Program
118	Assessment Reviews & Appeals - Real Estate	425	Erosion Control
246	Assessor's Office - Real Estate	234	Failure to Display Valid County Vehicle Decal
215	Barking Dogs	153	Family Planning Services
120	Bidders List	357	Fences
342	Board of Supervisors	158	Fictitious Names, Circuit Court
222	Budget Process	325	Fingerprinting
242	Building Permits and Certificates	427	Fire and Emergency Medical Services
176	Business License, Before Applying	428	Fire Extinguishers
175	Business License, Who Needs One	452	Fire Fighting as a Career
217	Business License Summons	449	First Notice to Acquire a County Vehicle Decal
177	Business Licenses, Additional Information	195	Food Stamp Program
224	Business Watch Program	193	Foster Homes for Children
122	Camps, Parks and Recreation	139	Gypsy Moth Caterpillars
129	Chesterfield 4-H	446	Health Department, Directions
186	Child Abuse and Neglect	123	Health Department, Eligibility
160	Child Care Program Selection and Monitoring	324	Health Department, General
187	Child Day Care	245	Henricus Foundation
157	Children's Library Services	161	Hepatitis
158	Circuit Court, General Information	455	High Blood Pressure
323	Community Corrections Services	251	Historic Resource Preservation
189	Companion Services	432	Home Fire Escape Planning
137	Complaints About County Services	164	Home Incarceration
156	Concealed Weapon Permits	198	Hospitalization, State-Local
258	County Attorney	121	House Numbering
142	Crime Solvers	125	Illegal Dumping in Storm Drains, Lakes and Streams
247	Day Reporting Center, Community Corrections	453	Immunizations
135	Dead Animal on or Along Roadway	216	Injured or Sick Pets
431	Death Certificates	322	Jail Information

332	Job Line	338	Public Affairs
158	Jury Duty, Circuit Court	220	Purchasing and Bidding Procedures
329	Juvenile Detention Home	244	Rabies
317	Juvenile and Domestic Relations Court	134	Rabies Inoculation for Pets
229	Keep Chesterfield County Clean	132	Real Estate Taxes
158	Land Records, Circuit Court	113	Rehabilitation of Historic Residential Properties
237	Landfills	114	Rehabilitation of Residential Properties Incentives
168	Law Enforcement as a Career	225	Rezoning or Conditional Use Permits
240	Leaf Collection and Burning	257	Senior Citizen and Therapeutic Recreation
133	Library Information	145	Sexually Transmitted Diseases
144	Lice	321	Site Plan Approval
136	Lost or Found Dogs	327	Smoke Detectors
256	Lucy Corr Village	197	Social Services Department, Directions
138	Lucy Corr Village - Assisted Living Center	128	Soil Testing for Lawns and Gardens
112	Map Products	334	Special Events in Parks and Recreation
159	Marriage Licenses	221	Street Light Installation
196	Medicaid	430	Street Signs
355	Mental Disabilities Services	320	Subdivision Approval
140	Mental Health Services	445	Subsidized Housing
356	Mental Retardation Services	148	Substance Abuse Prevention
159	Ministers' Registration, Circuit Court	330	Summons for Failure to Pay Vehicle License Tax
143	Mobile Home Permits	419	Swimming Pool Fences
115	Museum Complex	424	Tax Information at Libraries
219	Nature Programs, Parks & Recreation	163	Tax Relief for Elderly and Disabled
333	Neighborhood Watch Program	192	Temporary Assistance for Needy Families
146	New Resident Information	345	Traffic Accidents, Reporting
348	Out-of-State Vehicle License, Decal Citation	162	Transportation
150	Parenting Classes	239	Trash Collection
233	Parks	352	Tuberculosis
166	Passports	347	Utilities Office, General Information
171	Personal Property Assessments	448	Vehicle Decal Citation, 72-Hour Notice
181	Personal Property Declarations, Filing Deadlines	349	Vehicle License Decals
170	Personal Property That is Not Taxed	254	Vehicle License Decal, Final Notice
182	Personal Property Tax, Business Property	447	Vice and Narcotics Unit Information
180	Personal Property Tax, Business Tax Filing	346	Victim/Witness Assistance Program
173	Personal Property Tax, Declarations	199	Volunteer Opportunities, Social Services
172	Personal Property Tax, Proration of	167	Volunteer Information
174	Personal Property Tax, Not Motor Vehicles	433	Voter Registration
232	Personal Property Tax, Payments	358	Water Lines/Wastewater Emergencies
169	Personal Property That is Taxed	131	Water Quality and Storm Water Programs
127	Picnic Shelters	155	Well Baby Services
450	Planning Commission	422	WIC (Women, Infants and Children)
154	Planning Department Publications	158	Wills Probated, Circuit Court
124	Police Investigative Division	111	Winterization Tips
230	Population and Demographics	418	Youth Athletic Programs, Parks and Recreation
130	Pregnancy Tests	151	Youth Services Information and Referral
152	Prenatal Care Services	149	Zoning Ordinance
255	Pretrial Services		

# Chesterfield County Complex





## Key

1. General District and Circuit Courts  
Victim/Witness Assistance Program,  
Sheriff's Office, Commonwealth Attorney
2. Juvenile Courts Building
3. Lucy Corr Village Nursing Home
4. Utilities Maintenance Center
5. Parks and Recreation Maintenance Center
6. Drainage and Street Sign Shop
7. School Warehouse
8. Buildings and Grounds
9. Animal Shelter
10. School Bus Maintenance Facility
11. Exhibition Building (Christmas Mother)
12. Fair Association Building
13. Economic Development (Suite B)
14. Central Library
15. Mental Health/Mental Retardation/Substance  
Abuse (Rodgers Building)
16. Health and Social Services (Wagner Building)
17. Youth Group Home
18. Juvenile Detention Home
19. Safety Town
20. Eanes-Pittman Public Safety Training Center
21. School Board Services and Warehouse
22. Information Systems Technology
23. Credit Union
24. School Board Administration
25. Historical Society (Castlewood)
26. Building Inspectors (Trinity Church)
27. Community Development Block Grant
28. Assessor's Office (Rose Building)
29. Utilities (Painter Building)
30. County Maintenance Facility
31. Environmental Engineering
32. County Jail and Magistrate
33. Registrar
34. Construction Management
35. Code Enforcement
36. Youth Services
37. Print Shop
38. Police Department
39. Main Administration
40. 1892 Jail
41. County Museum
42. Agricultural Extension Service
43. 1917 Courthouse
44. Internal Audit (Cogbill Building)
45. Fire Administration and Police Property
46. Risk Management
47. Parks and Recreation
48. Radio Shop

### 39. Main Administration

Basement — Cafeteria, Chesterfield University Learning and Development Center

First Floor — Treasurer's Office

Second Floor — Transportation, Planning Department

Third Floor — Human Resource Management, General Services, General Accounting, Quality Office

Fourth Floor — Accounting, Budget, Purchasing

Fifth Floor — County Administrator's Office, Clerk to the Board, County Attorney, Deputy County Administrators of Community Development, Human Services, Management Services, Intergovernmental Relations, Public Affairs

# Gateway Chesterfield

Gateway Chesterfield is an interactive service provided through the Chesterfield County Web site, chesterfield.gov, that makes it possible for a person to use his or her e-mail address and a secure password to access multiple online services provided by the county.

Gateway Chesterfield enables users to access the online services with a single sign-on, which means a user need not remember different sign-on passwords for each online service they want to access. Users may personalize many options using Gateway Chesterfield, providing a more enjoyable experience while navigating chesterfield.gov.

The screenshot shows the Gateway Chesterfield web application. At the top, there's a header for "Chesterfield Connections" with links for Residents, Businesses, and Tourism/Leisure. Below this is a navigation bar with links for Government & Officials, County Departments, News & Events, Facts & Information, Public Safety, and Services Index. A search bar is located in the top right corner. The main content area features a "Welcome to Gateway Chesterfield!" message, explaining that it's a single sign-on service. Below the welcome message, there are input fields for "Email Address" and "Password", followed by a "Login" button. To the left of the login fields, there's a "Verify Sign Secure Site" button. Below the login fields, there are links for "Create a Gateway Chesterfield Profile", "Validate a Gateway Chesterfield Profile", "Gateway Chesterfield FAQ", and "I Forgot my Password". At the bottom, there are links for "Login", "Forgot my password", "Gateway Chesterfield", "Terms of Use", and "Privacy Statement".

Using Gateway Chesterfield is possible from any computer with access to the Internet. Gateway Chesterfield makes it easy to access online services provided by Chesterfield County. Currently, citizens may:

- Complete job applications
- Review real estate assessment data
- Review staff comments related to building site plans
- Review comments related to commercial building inspections
- Search for building permits issued

In addition to these services, Gateway Chesterfield users also receive notifications about updates to the Web site.

Additional services will be added soon, including reviewing utility billing information and online Chesterfield County Parks and Recreation services. There also are plans to provide emergency citizen notifications and to receive citizen feedback online, among other planned services.

Gateway Chesterfield user information is protected by state-of-the-art security technology and a strict privacy policy.

To learn more about Gateway Chesterfield, visit chesterfield.gov and click on Gateway Chesterfield.